

# Water Mitigation

*1 credit hour*

**This course is designed as a brief overview of the water mitigation process, giving insurance agents a glimpse of the work performed by mitigation companies when called out to a loss.**

5 minutes	I. Introduction
50 minutes	II. <b>“Water Mitigation”</b> -1 credit <ul style="list-style-type: none"><li>A. Collecting Insurance Claim Information<ul style="list-style-type: none"><li>1. Customer's information from insurance company</li><li>2. Contact homeowner</li></ul></li><li>B. Water Restoration and Mitigation Process<ul style="list-style-type: none"><li>1. Survey site</li><li>2. Water mitigation</li><li>3. Furniture</li><li>4. Carpet and padding</li><li>5. Structure</li><li>6. Antimicrobial application</li><li>7. Equipment set up</li><li>8. Moisture readings</li><li>9. Equipment pick up</li><li>10. Estimate</li></ul></li></ul>
5 minutes	III. Conclusion/Overview